



## Day 2 – Conference Agenda 21 June 2019

<b>11:00 - 12:00</b>	<p><b>Breaking down the “Last Mile Delivery” Challenges and how to turn it into an opportunity?</b></p> <p>Any company involved in managing supply-chain logistics understands that cracking the inefficient last-mile delivery is quite a complex task, this session will bring out the challenges that matters and how are they being answered-</p> <ul style="list-style-type: none"> <li>• <b>How to build an agile, flexible last-mile delivery ecosystem?</b> Unpredictable demand, new consumption patterns and customers’ need for transparency has highly impacted the delivery world, how to win in this competitive era?</li> <li>• <b>Consumers’ increasing desire for faster and more frequent deliveries-</b> How to be seamless in delivering the trust along with goods.</li> <li>• <b>Reaching Customer Expectations and Cutting Costs</b> - How organizations can get the last-mile value proposition right while mitigating profitability risks?</li> <li>• <b>Poor infrastructure in the developing countries add to the woe involving more time and cost-</b> How to unload this challenge?</li> <li>• <b>Challenges for ecommerce-</b> e-commerce revolution has turned the “traditional” supply chain on its head. From speed to delivery, how to deal with COST, TRANSPERENCY &amp; EFFICIENCY.</li> </ul>
<b>12:00 – 1:00</b>	<p><b>Attracting investments into Last Mile Deliveries</b>  <b>A growing number of private equity (PE) firms are investing into the last mile companies.</b></p> <ul style="list-style-type: none"> <li>• What are the key factors that drive private equity players to invest in the last mile business?</li> <li>• Criteria list – to make it into the kitty of investors. What are the Do’s and Don’ts?</li> <li>• Some last-mile delivery models become unsustainable for full-scale implementation across all locations?</li> </ul>
<b>1:00 – 2:00</b>	<b>Networking Lunch</b>

<p><b>2:00 – 3:00</b></p>	<p><b>Technological Innovations in Last Mile Delivery</b></p> <p>Last Mile Innovations and Drone Delivery - As e-commerce continues to advance, there's a growing need for a more viable solution to deliver in heavily congested and confined urban areas, what can be done now?</p> <p>PUDO centres: 3PLs are tying up with local retailers like 'mom and pop' stores and kirana stores to act as pick up and drop of points for shipments.</p> <p>Secured lockers: Logistics companies have started providing a parcel locker facility which houses secure lockers at strategic locations,</p> <p>Internet of Things (IoT), Artificial Intelligence (AI) and automation – What's next expected out of them?</p>
<p><b>3:00 – 4:00</b></p>	<p><b>Challenges and Opportunities in 'Last Mile' Logistics for On-Line Food Retail</b></p> <p>Numerous considerations are already in play around servicing of last mile logistics for on-line food retail including whether it is home delivery or pick-up; delivery is attended or not; and, whether the service is managed in-house or out-sourced to third party providers. Selecting the appropriate distribution and delivery channel is challenging with choices intimately related to the variety and price of products offered for sale, this session systematically explores these issues emerging in online food retail logistics –</p> <ul style="list-style-type: none"> <li>• Changing consumer expectations and preferences</li> <li>• Innovations in new technology</li> <li>• Provenance &amp; traceability</li> <li>• Seasonality and emerging reverse logistics issues linked to 'green' carbon miles' considerations</li> </ul>
<p><b>End of Conference</b></p>	

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